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N690Alert: This reversal is due to a provider submitted appeal. N355Alert: The law permits exceptions to the refund requirement in two cases: - If you did not know, and could not have reasonably been expected to know, that we would not pay for this service; or - If you notified the patient in writing before providing the service that you believed that we were likely to deny the service, and the patient signed a statement agreeing to pay for the service. Refer to item 19 on the HCFA-1500. Apply to that facility for payment, or resubmit your claim if: the facility notifies you the patient was excluded from this demonstration; or if you furnished these services in another location on the date of the patient's admission or discharge from a demonstration hospital. Append RA modifier to claim Appeal if denied and provided for lost, stolen, or irreparably damaged (specific incident) with documentation from beneficiary statement, police report, fire report, or insurance claim information, etc. People who choose to work from home must be self-starters who are highly motivated and can focus on the task at hand. MA75Missing/incomplete/invalid patient or authorized representative signature. You may need to issue the patient a refund for the difference between the patient's payment and the amount shown as patient responsibility on this notice.Start: 03/01/2014 N721This service is only covered when performed as part of a clinical trial.Start: 03/01/2014 N722Patient must use Workers' Compensation Set-Aside (WCSA) funds to pay for the medical service or item.Start: 03/01/2014 N723Patient must use Liability set-aside (LSA) funds to pay for the medical service or item.Start: 03/01/2014 N724Patient must use No-Fault set-aside (NFSA) funds to pay for the medical service or item.Start: 03/01/2014 N725A liability insurer has reported having ongoing responsibility for medical services (ORM) for this diagnosis.Start: 03/01/2014 N726A conditional payment is not allowed.Start: 03/01/2014 N727A no-fault insurer has reported having ongoing responsibility for medical services (ORM) for this diagnosis.Start: 03/01/2014 N728A workers' compensation insurer has reported having ongoing responsibility for medical services (ORM) for this diagnosis.Start: 03/01/2014 N729Missing patient medical/dental record for this service.Start: 11/01/2014 N730Incomplete/invalid patient medical/dental record for this service.Start: 11/01/2014 N731Incomplete/invalid mental health assessment.Start: 11/01/2014 N732Services performed at an unlicensed facility are not reimbursable.Start: 11/01/2014 N733Regulatory surcharges are paid directly to the state.Start: 11/01/2014 N734The patient is eligible for these medical services only when unable to work or perform normal activities due to an illness or injury.Start: 11/01/2014 N735Adjustment without review of medical/dental record because the requested records were not received or were not received timely.Start: 03/01/2015 [Stop: 01/01/2016 N736Incomplete/invalid Sleep Study Report.Start: 03/01/2015 N737Missing Sleep Study Report.Start: 03/01/2015 N738Incomplete/invalid Vein Study Report.Start: 03/01/2015 N739Missing Vein Study Report.Start: 03/01/2015 N740The member's Consumer Spending Account does not contain sufficient funds to cover the member's liability for this claim/service.Start: 03/01/2015 N741This is a site neutral payment.Start: 03/01/2015 N742Alert: This claim was processed based on one or more ICD-9 codes. N2This allowance has been made in accordance with the most appropriate course of treatment provision of the plan.Start: 01/01/2000 N3Missing consent form. M27Alert: The patient has been relieved of liability of payment of these items and services under the limitation of liability provision of the law. N42Missing mental health assessment.Start: 01/01/2000 [Last Modified: 11/01/2014 N43Bed hold or leave days exceeded.Start: 01/01/2000 N44Payer's share of regulatory surcharges, assessments, allowances or health care-related taxes paid directly to the regulatory authority. MA10Alert: The patient's payment was in excess of the amount owed. N413This service is allowed 2 times in a benefit year. MA07Alert: The claim information has also been forwarded to Medicaid for review. M34Claim lacks the CLIA certification number. Please submit a separate claim for each interpreting physician.Start: 01/01/1997 M66Our records indicate that you billed diagnostic tests subject to price limitations and the procedure code submitted includes a professional component. M10Equipment purchases are limited to the first or the tenth month of medical necessity.Start: 01/01/1997 M11DME, orthotics and prosthetics must be billed to the DME carrier who services the patient's zip code.Start: 01/01/1997 M12Diagnostic tests performed by a physician must indicate whether purchased services are included on the claim.Start: 01/01/1997 M13Only one initial visit is covered per specialty per medical group. Remark Code: M3 Equipment is the same or similar to equipment already being used. M50Missing/incomplete/invalid revenue code(s). Resubmit a new claim, not a replacement claim.Start: 10/31/2002 N143The patient was not in a hospice program during all or part of the service dates billed.Start: 10/31/2002 N144The rate changed during the dates of service billed.Start: 10/31/2002 N145Missing/incomplete/invalid provider identifier for this place of service.Start: 10/31/2002 [Stop: 06/02/2005 N146Missing screening document. N44Payment based on an alternate fee schedule.Start: 07/01/2008 N443Missing/incomplete/invalid total time or begin/end time.Start: 07/01/2008 N444Alert: This facility has not filed the Election for High Cost Outlier form with the Division of Workers' Compensation.Start: 07/01/2008 N445Missing document for actual cost or paid amount.Start: 07/01/2008 N446Incomplete/invalid document for actual cost or paid amount.Start: 07/01/2008 N447Payment is based on a generic equivalent as required documentation was not provided.Start: 07/01/2008 N448This drug/service/supply is not included in the fee schedule or contracted/legislated fee arrangement. Therefore, if you disagree with the Dental Advisor's opinion, you may appeal the determination if appointed in writing, by the beneficiary, to act as his/her representative. N184Rebill technical and professional components separately.Start: 02/28/2003 N185Alert: Do not resubmit this claim/service. They cannot be billed separately as outpatient services.Start: 01/31/2002 N108Missing/incomplete/invalid upgrade information. This is the maximum approved under the fee schedule for this item or service.Start: 01/01/1997 M105Information supplied does not support a break in therapy. You are required by law to accept assignment for these types of claims. M124Missing indication of whether the patient owns the equipment that requires the part or supply. MA45Alert: As previously advised, a portion or all of your payment is being held in a special account. Your failure to correct the laboratory certification information will result in a denial of payment in the near future. MA20Skilled Nursing Facility (SNF) stay not covered when care is primarily related to the use of an urethral catheter for convenience or the control of incontinence. M71Total payment reduced due to overlap of tests billed.Start: 01/01/1997 M72Did not enter full 8-digit date (MM/DD/CCYY). M89Not covered more than once under age 40.Start: 01/01/1997 M90Not covered more than once in a 12 month period.Start: 01/01/1997 M91Lab procedures with different CLIA certification numbers must be billed on separate claims.Start: 01/01/1997 M92Services subjected to review under the Home Health Medical Review Initiative.Start: 01/01/1997 [Stop: 08/01/2004 M93Information supplied supports a break in therapy. The member will receive an Explanation of Benefits electronically or in the mail. We can pay for maintenance and/or servicing for the time period specified in the contract or coverage manual.Start: 08/01/2004 N219Payment based on previous payer's allowed amount.Start: 08/01/2004 N220Alert: See the payer's web site or contact the payer's Customer Service department to obtain forms and instructions for filing a provider dispute. Resubmit separate claims. Ask how they handle employees that work remotely.Job OutlookMedical coding is a growing field. No additional rights to appeal this decision, above those rights already provided for by regulation/instruction, are conferred by receipt of this notice. MA94Did not enter the statement 'Attending physician not hospice employee' on the claim form to certify that the rendering physician is not an employee of the hospice, as applicable If providing prior to end of RUL for change in medical condition, may obtain an ABN Appeal if denied and provided for change in medical condition with medical records to substantiate need If appeal is upheld/denied, write off amount from AR Are there rental items billing as upgrades and are they correctly billing each month with appropriate modifiers? Review your records for any wrongfully collected coinsurance. N509Alert: A current inquiry shows the member's Consumer Spending Account contains sufficient funds to cover the member liability for this claim/service. M132Missing pacemaker registration form. M118Letter to follow containing further information. N800Only one service date is allowed per claim.Start: 03/01/2018 N801Services performed in a Medicare participating or CAH facility under a self-insured tribal Group Health Plan, in accordance with Federal Regulation 42 CFR 136.Start: 03/01/2018 N802This claim/service is not payable under our service area. Claim not on file.Start: 01/01/2000 N6Under FEHB law (U.S.C. 8904(b)), we cannot pay more for covered care than the amount Medicare would have allowed if the patient were enrolled in Medicare Part A and/or Medicare Part B. MA122Missing/incomplete/invalid initial treatment date. N365This procedure code is not payable. N782Alert: Patient is a Medicaid/ Qualified Medicare Beneficiary. N76Missing/incomplete/invalid number of riders. N646Reimbursement has been adjusted based on the guidelines for an assistant.Start: 07/15/2013 N647Adjusted based on diagnosis-related group (DRG).Start: 07/15/2013 N648Adjusted based on Stop Loss.Start: 07/15/2013 N649Payment based on invoice.Start: 07/15/2013 N650This policy was not in effect for this date of loss. The claim must be filed to the Payer/Plan in whose service area the specimen was collected.Start: 07/01/2012 N558This claim/service is not payable under our service area. N357Time frame requirements between this service/procedure/supply and a related services/procedure/supply have not been met.Start: 11/18/2005 N358Alert: This decision may be reviewed if additional documentation as described in the contract or plan benefit documents is submitted. If you do not request an appeal, we will, upon application from the patient, reimburse him/her for the amount you have collected from him/her in excess of any deductible and coinsurance amounts. You must issue the patient a refund within 30 days for the difference between the patient's payment less the total of our and other payer payments and the amount shown as patient responsibility on this notice. M55We do not pay for self-administered anti-emetic drugs that are not administered with a covered oral anti-cancer drug.Start: 01/01/1997 M56Missing/incomplete/invalid payer identifier. A copy of this policy is available at www.cms.gov/mcd/search.asp. MA86Missing/incomplete/invalid group or policy number of the insured for the primary coverage. N688Alert: This reversal is due to a medical or utilization review decision. You may bill only one site of service provider number per claim. If you come within either exception, or if you believe the carrier was wrong in its determination that we do not pay for this service, you should request appeal of this determination within 30 days of the date of this notice. Please verify that the claim ordering/referring provider information is accurate or contact the ordering/referring provider.Start: 07/15/2013 N575Mismatch between the submitted ordering/referring provider name and the ordering/referring provider name stored in our records.Start: 07/15/2013 N576Services not related to the specific incident/claim/accident/loss being reported.Start: 07/15/2013 N577Personal Injury Protection (PIP) Coverage.Start: 07/15/2013 N578Coverages do not apply to this loss.Start: 07/15/2013 N579Medical Payments Coverage (MPC).Start: 07/15/2013 N580Determination based on the provisions of the insurance policy.Start: 07/15/2013 N581Investigation of coverage eligibility is pending.Start: 07/15/2013 N582Benefits suspended pending the patient's approval.Start: 07/15/2013 N583Patient was not an occupant of our insured vehicle and therefore, is not an eligible injured person.Start: 07/15/2013 N584Not covered based on the insured's noncompliance with policy or statutory conditions.Start: 07/15/2013 N585Benefits are no longer available based on a final injury settlement.Start: 07/15/2013 N586The injured party does not qualify for benefits.Start: 07/15/2013 N587Policy benefits have been exhausted.Start: 07/15/2013 N588The patient has instructed that medical claims/bills are not to be paid.Start: 07/15/2013 N589Coverage is excluded to any person injured as a result of operating a motor vehicle while in an intoxicated condition or while the ability to operate such a vehicle is impaired by the use of a drug.Start: 07/15/2013 N590Missing independent medical exam detailing the cause of injuries sustained and medical necessity of services rendered.Start: 07/15/2013 N591Payment based on an Independent Medical Examination (IME) or Utilization Review (UR).Start: 07/15/2013 N592Adjusted because this is not the initial prescription or exceeds the amount allowed for the initial prescription.Start: 07/15/2013 N593Not covered based on failure to attend a scheduled Independent Medical Exam (IME).Start: 07/15/2013 N594Records reflect the injured party did not complete an Application for Benefits for this loss.Start: 07/15/2013 N596Records reflect the injured party did not complete a Medical Authorization for this loss.Start: 07/15/2013 N597Adjusted based on a medical/dental provider's apportionment of care between related injuries and other unrelated medical/dental conditions/injuries.Start: 07/15/2013 [Last Modified: 11/01/2013 N598Health care policy coverage is primary.Start: 07/15/2013 N599Our payment for this service is based upon a reasonable amount pursuant to both the terms and conditions of the policy of insurance under which the subject claim is being made as well as the Florida No-Fault Statute, which permits, when determining a reasonable charge for a service, an insurer to consider usual and customary charges and payments accepted by the provider, reimbursement levels in the community and various federal and state fee schedules applicable to equipment/supply/service. 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[illegible]

Start: 07/15/2013 N627Service not payable per managed care contract. Patient was transferred/denied/denied during payment episode. View your records for any wrongfully collected copayment. N186Non-Availability Statement (NAS) required for this service. M51Missing/incomplete/inval procedure code(s). N176Service not payable when the ship is not used and the ship is in United States waters. N85Alert: This is the final installment payment. MA68Alert: We did not crossover this claim because the secondary insurance information on the claim was incomplete. Other terms exist for this element including, but not limited to, Internal Control Number (ICN), Claim Control Number (CCN), Document Control Number (DCN), M137Part B coinsurance under a demonstration project or pilot program. Section 1834(a)(18)(B) specifies that suppliers which knowingly and willfully fail to make appropriate refunds may be subject to civil money penalties and/or exclusion from the Medicare program. N131Total payments under multiple contracts cannot exceed the allowance for this service.Start: 10/31/2002 N132Alert: Payments will cease for services rendered by this US Government debarred or excluded provider after the 30 day grace period as previously notified. MA73Informational remittance associated with a Medicare demonstration. N118This service is not paid if billed more than once every 28 days.Start: 07/30/2002 N119This service is not paid if billed once every 28 days, and the patient has spent 5 or more consecutive days in an inpatient or Skilled/nursing Facility (SNF) within those 28 days. Send medical records for prior 12 months.Start: 06/30/2003 N205Information provided was illegible. MA33Missing/incomplete/invald non-covered days during the billing period. M82Service is not covered when patient is under age 50.Start: 01/01/1997 M83Service is not covered unless the patient is classified as at high risk.Start: 01/01/1997 M84Medical code sets used must be the codes in effect at the time of service. N242Incomplete/invald radiology film(s)/image(s). MA105Missing/incomplete/invald provider number for this place of service.Start: 01/01/1997 / Stop: 06/02/2005 MA106PIP (Periodic Interim Payment) claim. M25The information furnished does not substantiate the need for this level of service. M21Missing/incomplete/invald place of residence for this service/item provided in a home. You must contact the patient's other insurer to refund any excess it may have paid due to its erroneous primary payment.Start: 01/01/1997 MA18Alert: The claim information is also being forwarded to the patient's supplemental insurer. No estimate will be provided for the services that could not be estimated in real time. MA50Missing/incomplete/invald Investigational Device Exemption number or Clinical Trial number. N470A new/revised/renewed certificate of medical necessity is needed.Start: 02/28/2003 N171 Payment for repair or replacement is not covered or has exceeded the purchase price.Start: 02/28/2003 N172The patient is not liable for the denied/adjusted charge(s) for receiving any updated service/item.Start: 02/28/2003 N173No qualifying hospital stay dates were provided for this episode of care.Start: 02/28/2003 N174This is not a covered service/procedure/ equipment/bed, however patient liability is limited to amounts shown in the adjustments under group 'PR'.Start: 02/28/2003 N175Missing review organization approval. The provider can collect from the Federal/State/ Local Authority as appropriate. N137Alert: The provider acting on the Member's behalf, may file an appeal with the Payer. MA62Alert: This is a telephone review decision. MA79Billed in excess of interim rate.Start: 01/01/1997 MA80Informational notice. MA123Your center was not selected to participate in this study, therefore, we cannot pay for these services.Start: 01/01/1997 MA124Processed for IME only. MA64Our records indicate that we should be the third payer for this claim. M13Missing pathology report. N123Alert: This is a split service and represents a portion of the units from the originally submitted service. MA89Missing/incomplete/invald patient's relationship to the insured for the primary payer. M113Our records indicate that this patient began using this item/service prior to the current contract period for the DMEPOS Competitive Bidding Program. Also, the work tends to be a bit mundane and routine. N128This amount represents the prior to coverage portion of the allowance.Start: 10/31/2002 N129Not eligible due to the patient's age. N698Alert: This reversal is due to non-payment of the health insurance premiums (Health Insurance Exchange or other) by the end of the premium payment grace period, resulting in loss of coverage. N156Alert: The patient is responsible for the difference between the approved treatment and the elective treatment. Stop rental item, amounts on AR will need to be adjusted Was there a previous supplier within the RUL, and did that supplier continue to bill rental after returned? Payment amounts are eligible for dispute pursuant to any Federal/State documented appeal/grievance process(es). In fact, it is one of the fastest growing in the health care industry. N353Alert: Benefits have been estimated, when the actual services have been rendered, additional payment will be considered based on the submitted claim. MA72Alert: The patient overpaid you for these assigned services. You must have the physician withdraw that claim and refund the payment before we can process your claim.Start: 10/12/2001 MA132Adjustment to the pre-demonstration rate.Start: 10/12/2001 MA133Claim overlaps inpatient stay. N114During the transition to the Ambulance Fee Schedule, payment is based on the lesser of a blended amount calculated using a percentage of the reasonable charge/cost and fee schedule amounts, or the submitted charge for the service. M689Alert: This reversal is due to a retroactive rate change. Please see www.cms.gov/Medicare/New-Medicare-Card/index.html for more information. N5E0B received from previous payer. We will recover the reimbursement from you as an overpayment. N101Additional information is needed in order to process this claim. Courses can be taken in a traditional brick-and-mortar setting or online. N215Alert: A payer providing supplemental or secondary coverage shall not require a claims determination for this service from a primary payer as a condition of making its own claims determination. MA32Missing/incomplete/invald number of covered days during the billing period. M38Alert: The patient is liable for the charges for this service as they were informed in writing before the service was furnished that we would not pay for it and the patient agreed to be responsible for the charges. Before a patient is eligible for permanent implantation, he/she must demonstrate a 50 percent or greater improvement through test stimulation. N134Alert: This represents your scheduled payment for this service. N415This service is allowed 1 time in an 18-month period. N530Not Qualified for Recovery based on enrollment information. The claim must be filed to the Payer/Plan in whose service area the Ordering Physician is located.Start: 07/01/2012 N560The pilot program requires an interim or final claim within 60 days of the Notice of Admission. Resubmit this claim to this payer to provide adequate data for adjudication.Start: 01/01/2000 N9Aadjustment represents the estimated amount a previous payer may pay. N239Incomplete/invald physician financial relationship form.Start: 08/01/2004 N240Incomplete/invald review organization approval. You must contact the facility for your payment. N783Alert: Patient is a Medicaid/ Qualified Medicare Beneficiary. MA100Missing/incomplete/invald date of current illness or symptoms. You must issue the patient a refund within 30 days for the difference between our allowed amount total and the amount paid by the patient. Should you be appointed as a representative, submit a copy of this letter, a signed statement explaining the matter in which you disagree, and any radiographs and relevant information to the subscriber's Dental insurance carrier within 90 days from the date of this letter. N439Missing anesthesia physical status report/indicators.Start: 07/01/2008 N440Incomplete/invald anesthesia physical status report/indicators.Start: 07/01/2008 N441This missed/cancelled appointment is not covered. N207Missing/incomplete/invald weight. MA41Missing/incomplete/invald admission type. You will receive a separate notice for the other services reported. Coders are in high demand with an extremely positive growth outlook. MA29Missing/incomplete/invald provider name, city, state, or zip code.Start: 01/01/1997 / Stop: 06/02/2005 MA30Missing/incomplete/invald type of bill. M138Patient identified as a demonstration participant but the patient was not enrolled in the demonstration at the time services were rendered. Their behind-the-scenes efforts help to sure that insurance companies are billed for services rendered properly and that hospitals and medical practices receive the correct financial reimbursement.How Does a Person Become a Medical Coder?Medical coders need to have great attention to detail and to work well with numbers. Medical coders are an integral part of the health care system. It is also recommended that people interested in pursuing a career in medical coding take courses in anatomy and medical terminology. MA92Missing plan information for other insurance. Does not contain the correct Medicare Managed Care Demonstration contract number for this beneficiary. No coverage is available.Start: 07/15/2013 N651No Personal Injury Protection/Medical Payments Coverage on the policy at the time of the loss.Start: 07/15/2013 N652The date of service is before the date of loss.Start: 07/15/2013 N653The date of injury does not match the reported date of loss.Start: 07/15/2013 N654Adjusted based on achievement of maximum medical improvement (MMI).Start: 07/15/2013 N655Payment based on provider's geographic region.Start: 07/15/2013 N656An interest payment is being made because benefits are being paid outside the statutory requirement.Start: 07/15/2013 N657This should be billed with the appropriate code for these services.Start: 07/15/2013 N658The billed service(s) are not considered medical expenses.Start: 07/15/2013 N659This item is exempt from sales tax.Start: 07/15/2013 N660Sales tax has been included in the reimbursement.Start: 07/15/2013 N661Documentation does not support that the services rendered were medically necessary.Start: 07/15/2013 N662Alert: Consideration of payment will be made upon receipt of a final bill.Start: 07/15/2013 N663Adjusted based on an agreed amount.Start: 07/15/2013 N664Adjusted based on a legal settlement.Start: 07/15/2013 N665Services by a unlicensed provider are not reimbursable.Start: 07/15/2013 N666Only one evaluation and management code at this service level is covered during the course of care.Start: 07/15/2013 N667Missing prescription. N19Additional information has been requested from the member. M119Missing/incomplete/invald deactivated/withdrawn National Drug Code (NDC). M65One interpreting physician charge can be submitted per claim when a purchased diagnostic test is indicated. N122Add-on code cannot be billed by itself. In the future, you will be liable for charges for the same service(s) under the same or similar conditions. The claim must be filed to the Payer/Plan in whose service area the Rendering Physician is located.Start: 03/01/2018 N803Submission of the claim for the service rendered is the responsibility of the Contracted Medical Group or Hospital.Start: 03/01/2018 N804Alert: The claim/service was processed through the Outpatient Code Editor (OCE).Start: 03/01/2018 N805Alert: The claim/service was processed through the Correct Code Editor (CCE).Start: 07/01/2018 N806Payment is included in the Global transplant allowance.Start: 07/01/2018 N807Payment adjustment based on the Merit-based Incentive Payment System (MIPS).Start: 07/01/2018 N808Not covered for this procedure. N197Missing/incomplete/invald specialty.Start: 07/01/2018 N809Alert: The fee schedule amount for this service was adjusted based on prior competitive bidding rates. Many jobs are hybrid between home and office (for example, working four days at home and one in an office environment). 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MA46Alert: The new information was considered but additional payment will not be issued. The patient has received a separate notice of this denial decision. Please verify your information and submit your secondary claim directly to that insurer. N483Missing Periodontal Charts. N529Patient is entitled to benefits for Professional Services only. M120Missing/incomplete/invald provider identifier for the substituting physician who furnished the service(s) under a reciprocal billing or locum tenens arrangement.Start: 01/01/1997 / Stop: 06/02/2005 M121We pay for this service only when performed with a covered cryosurgical ablation.Start: 01/01/1997 M122Missing/incomplete/invald level of subluxation. MA111Missing/incomplete/invald purchase price of the test(s) and/or the performing laboratory's name and address. 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